



ACCESSIBILITY INFORMATION: UK GATEWAY ATTRACTIONS

The Dungeons

Blackpool Tower
Edinburgh
London
York

LEGOLAND Discovery Centre

Birmingham
Manchester

Madame Tussauds

Blackpool
London

SEA LIFE

Birmingham
Blackpool
Brighton
Great Yarmouth
Gweek
Hunstanton
Loch Lomond
London
Manchester
Scarborough
Weymouth

Other Magical Brands

Blackpool Tower Circus
Blackpool Tower Eye
Cadbury World
Gruffalo & Friends Clubhouse
London Eye
Peter Rabbit Explore and Play
Shrek's Adventure!
Warwick Castle



THE BLACKPOOL TOWER DUNGEON

Address:

Bank Hey Street
Blackpool, FY1 4BJ

Contact:

guestservices.theblackpooltower@merlinentertainments.biz

Accessibility Information:

[Facilities & Accessibility | The Blackpool Tower Dungeon](#)

[The Blackpool Tower Dungeon | AccessAble](#)

[Tower Accessibility Pack](#)

Wheelchair & Accessibility Booking-In Link:

[Must-See Blackpool Attractions | The Blackpool Tower Dungeon](#)

"The Blackpool Tower Dungeon is fully wheelchair accessible. Navigating around the Dungeon will be mainly through level pathways. However, due to the nature of the attraction, some floor surfaces are uneven.

For safety reasons, we can only admit 1 wheelchair user per tour group. Please pre-book your wheelchair slot."



THE EDINBURGH DUNGEON

Address:

31 Market Street,
Edinburgh, EH1 1DF

Contact:

[Contact Us](#) | [The Edinburgh Dungeon](#)

Accessibility Information:

[Facilities & Accessibility](#) | [Edinburgh Dungeon](#)

Wheelchair & Accessibility Booking-In Link:

Contact the Edinburgh Dungeon directly at edinburgh.dungeon@merlinentertainments.biz with your booking-in reference number and the time/date of the visit.

"Navigation around the Dungeon is mainly via level pathways. However, due to the nature of the attraction and the building, it is housed in, some floor surfaces are uneven.

Access is also gained via low gradient slopes and passenger lifts (restrictions apply) to the various levels of the attraction.

For safety reasons we can only accommodate one guest using a wheelchair at a time to ensure an evacuation chair is available to exit the building should the need arise."



THE LONDON DUNGEON

Address:

Riverside Building
County Hall
Westminster Bridge Road
London
SE1 7PB

Contact:

[How do I contact you with a guest enquiry? – The London Dungeon](#)

Accessibility Information:

[Accessibility | The London Dungeon](#)

[British Sign Language Tours at the London Dungeon](#)

Wheelchair & Accessibility Booking-In Link:

[Accessibility | The London Dungeon](#)

"We have two flights of stairs inside which are accessible for most wheelchair types. We admit 1 wheelchair user per hour, at each quarter past the hour."



THE YORK DUNGEON

Address:

12 Clifford Street
York
YO1 9RD

Contact:

How do I contact you with a guest enquiry? – The York Dungeon - One of York's Must-See attractions

Accessibility Information:

[Facilities & Accessibility | The York Dungeon](#)

Wheelchair & Accessibility Booking-In Link:

Contact the York Dungeon directly at yorkguests@merlinentertainments.biz with your booking-in reference number and the time/date of the visit or contact the team via their Facebook Messenger account.

"Unfortunately, we are unable to accommodate electric wheelchairs due to the constraints from the building's historic structure and layout. However, to compensate for this, we have a manual wheelchair that is available for any guests with mobility requirements to borrow throughout their visit.

We can accommodate one guest using a wheelchair per hour, to ensure that an evacuation chair is available to exit the building."



NATIONAL SEA LIFE BIRMINGHAM

Address:

The Water's Edge,
Brindleyplace,
B1 2HL

Contact:

[How can I contact you with a guest enquiry? – National SEA LIFE Centre Birmingham](#) | [Buy Tickets Online to Save](#)

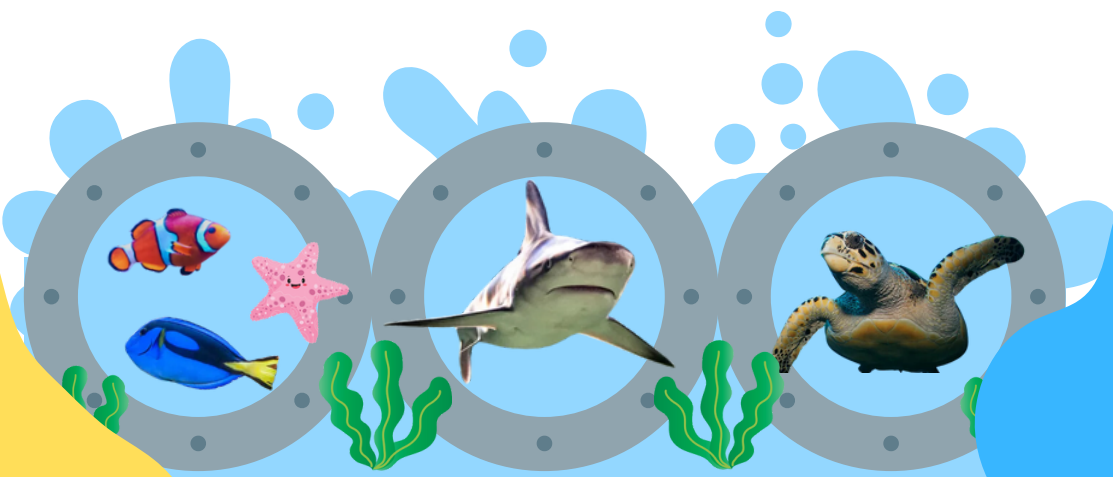
Accessibility Information:

[Facilities](#) | [SEA LIFE Birmingham Aquarium](#)

[Sea Life Birmingham](#) | [AccessAble](#)

"We have disabled access throughout the centre and disabled toilets are also available. For groups please be aware that for health and safety reasons we are only able to accommodate 10 wheelchairs within the attraction at any one time.

We can accommodate small mobility scooters.



SEA LIFE BLACKPOOL

Address:

The Blackpool Tower
The Promenade
FY1 4BJ

Contact:

[How do I contact you with a guest enquiry? – The Blackpool Tower](#)
[| The Official Site](#)

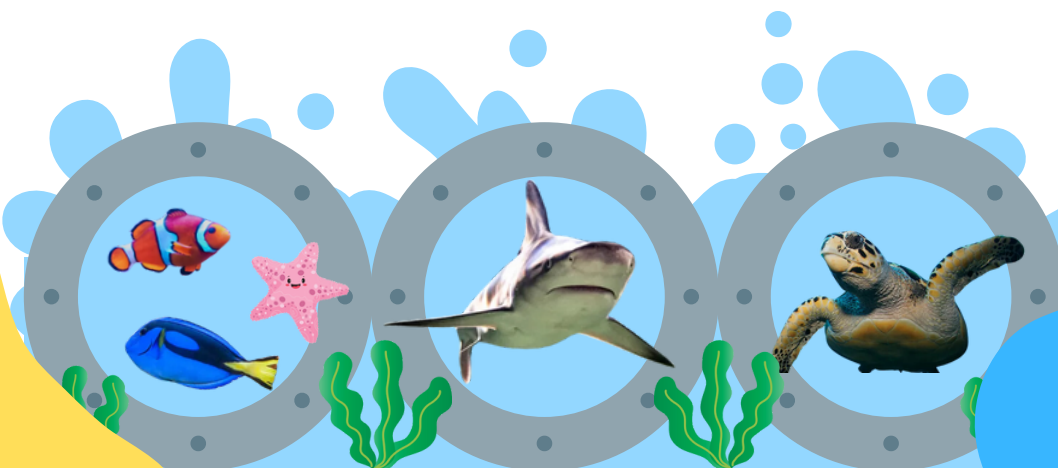
Accessibility Information:

[Accessibility Guide | SEA LIFE Blackpool Aquarium](#)

Wheelchair & Accessibility Booking-In Link:

[Local Blackpool Aquarium | SEA LIFE Blackpool](#)

"SEA LIFE Blackpool provides people in wheelchairs full access to the attraction. Access to the first floor of the aquarium is accessible via lift."



SEA LIFE BRIGHTON

Address:

Marine Parade
Brighton
BN2 1TB

Contact:

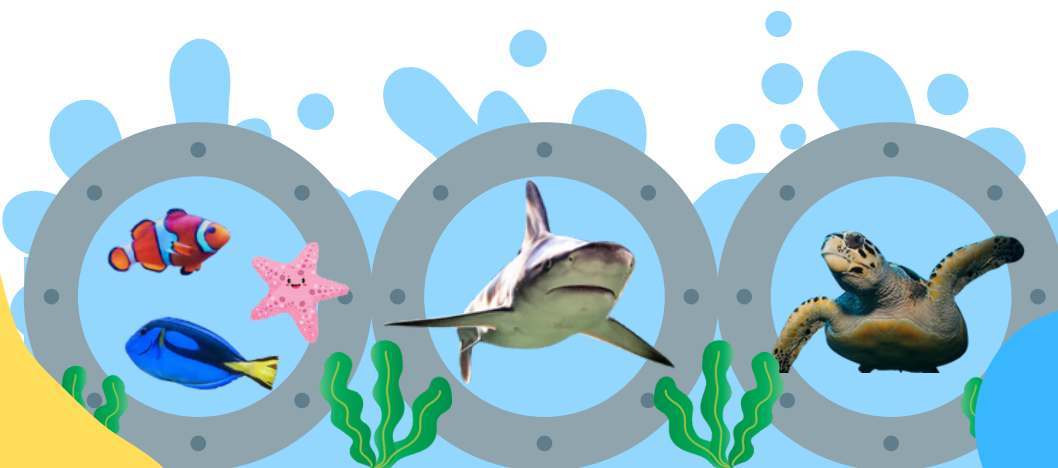
[How do I contact you with a guest enquiry? – SEA LIFE Brighton - Official Website](#)

Accessibility Information:

[Facilities & Accessibility | SEA LIFE Brighton Aquarium](#)

[Sea Life Brighton | AccessAble](#)

"Disabled access is available at SEA LIFE Brighton. There is a disabled access entrance located through an underpass from the beach that can be accessed via the ramp down to the beach. The underpass leads out into the courtyard and therefore avoiding the steps down to the entrance. The underpass is also useful for those with a buggy. We also have a disabled toilet available."



SEA LIFE GREAT YARMOUTH

Address:

Marine Parade,
Great Yarmouth,
NR30 3AH

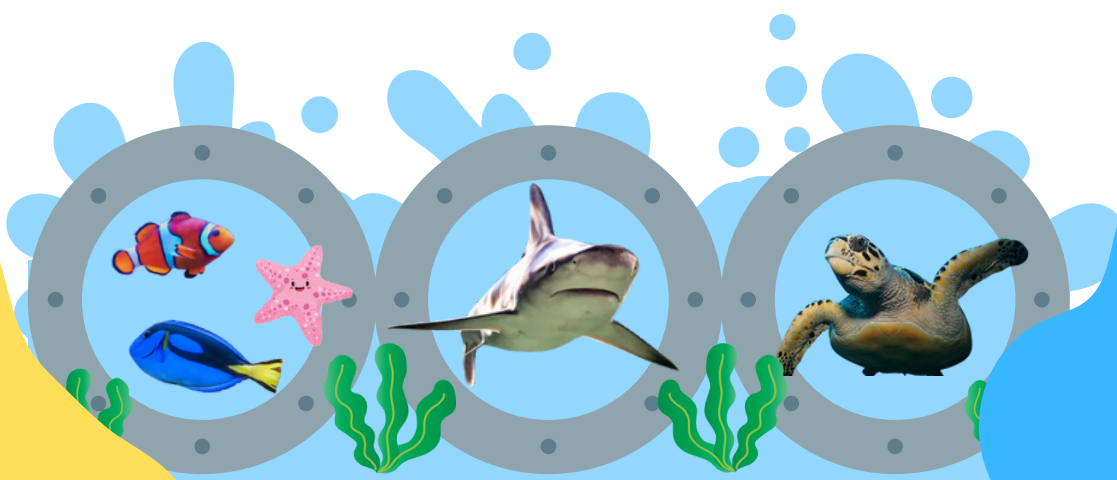
Contact:

[Contact Us](#) | [SEA LIFE Gt. Yarmouth Aquarium](#)

Accessibility Information:

[Accessibility](#) | [SEA LIFE Gt. Yarmouth Aquarium](#)

"At the Aquarium, we have disabled access throughout the centre. There are also disabled toilets available within the centre."



CORNISH SEA LIFE SANCTUARY GWEEK

Address:

Gweek
Cornwall
TR126UG

Contact:

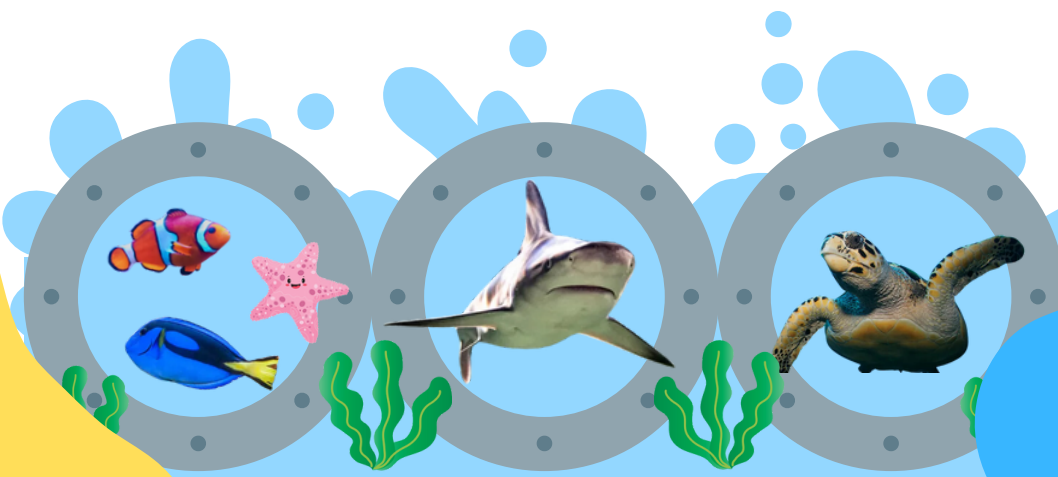
01326 221 361
seals@sealifetrust.com

Accessibility Information:

[Accessibility | The Cornish Seal Sanctuary](#)

"The hills leading down to our pools may exceed 16° which may not be suitable for some mobility scooters and electric wheelchairs. Please check your instruction manuals before visiting. For visitors unable to use their mobility scooters or electric wheelchairs on steep slopes, we do have limited accessible parking available near our hospital and seal pools."

We can recommend you contact the SEA LIFE Cornwall team directly using: seals@sealifetrust.com.



SEA LIFE HUNSTANTON

Address:

Seagate Road,
Hunstanton
PE36 5BH

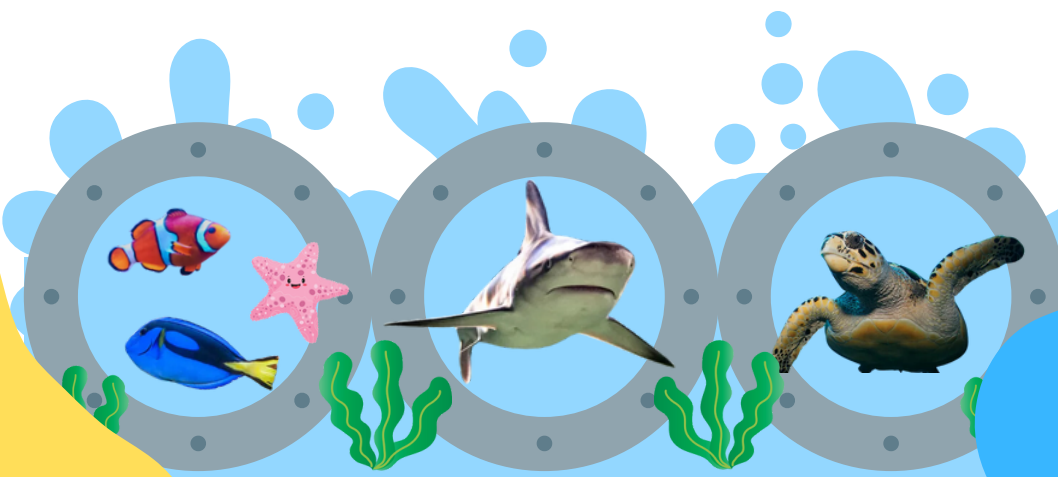
Contact:

[Contact Us](#) | [SEA LIFE Hunstanton Aquarium](#)

Accessibility Information:

[Accessibility](#) | [SEA LIFE Hunstanton Aquarium](#)

"SEA LIFE Hunstanton is mostly wheelchair and mobility scooter friendly. The only area that is not fully accessible is our underwater seal viewing window, however, the seals can still be viewed by wheelchair or mobility scooter users from the ground level."



SEA LIFE LOCH LOMOND

Address:

Drumkinnon Tower,
Ben Lomond Way,
Balloch,
G83 8QL

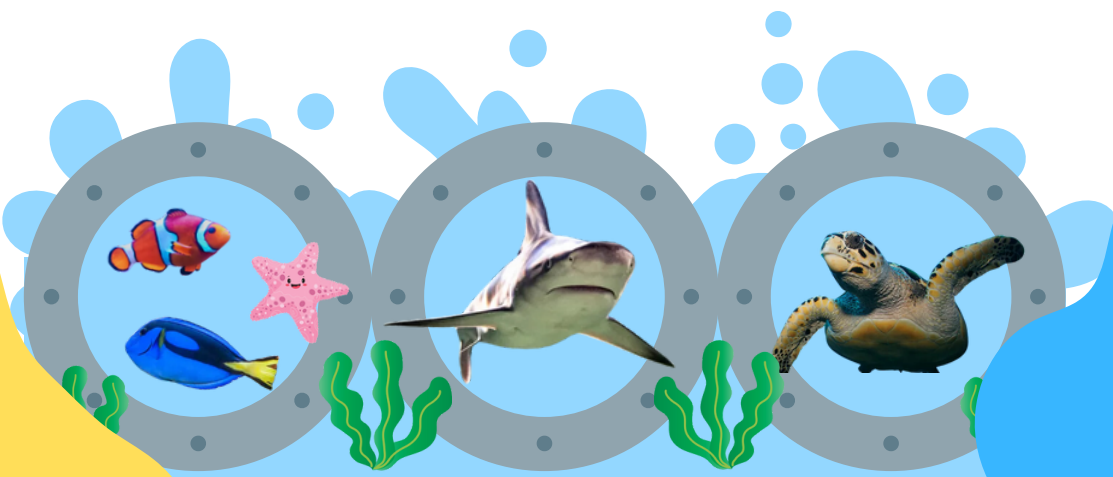
Contact:

[Contact Us](#) | [SEA LIFE Loch Lomond Aquarium](#)

Accessibility Information:

[Accessibility](#) | [SEA LIFE Loch Lomond Aquarium](#)

"At the Aquarium, we have disabled access throughout the centre. There are also disabled toilets available within the centre. Unfortunately for certain areas, such as on top of the viewing tank for activities such as our VIP Feeding experiences, there is no wheelchair access due to the stairwell to the area."



SEA LIFE LONDON AQUARIUM

Address:

County Hall
Westminster Bridge Road
SE1 7PB

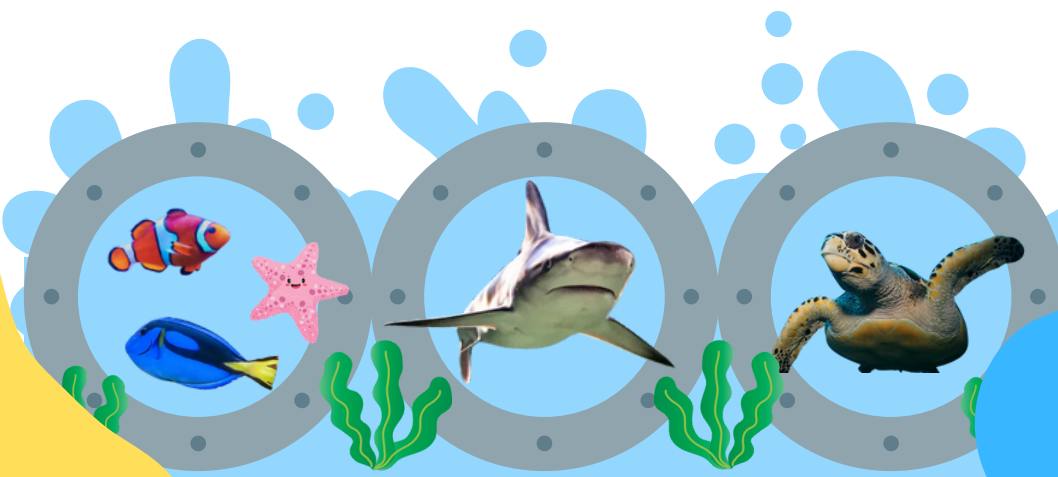
Contact:

[How do I contact you with a guest enquiry? – SEA LIFE London Aquarium](#)

Accessibility Information:

[Website Accessibility | SEA LIFE London Aquarium](#)

"SEA LIFE London Aquarium is fully accessible to guests who use a wheelchair, including motorised wheelchairs. We can have up to 10 wheelchair users in the attraction at any one time, this is due to fire evacuation procedures. This is monitored throughout the day by our duty management team."



SEA LIFE MANCHESTER

Address:

Trafford Palazzo
Trafford
M17 8AS

Contact:

[How do I contact you with a guest enquiry? – SEA LIFE Manchester at intu Trafford Centre - Official Website](#)

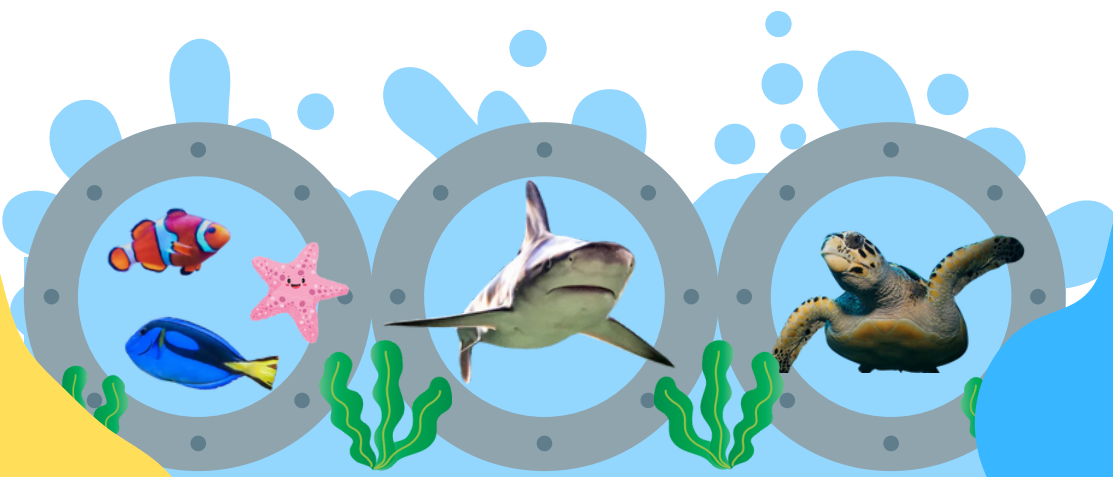
Accessibility Information:

[Facilities & Accessibility | SEA LIFE Manchester Aquarium](#)

[Sea Life Manchester | AccessAble](#)

"At the Aquarium, we have disabled access throughout the centre. There are also disabled toilets available within the centre.

Unfortunately for certain areas, such as on top of the viewing tank for activities such as our VIP Feeding experiences, there is no wheelchair access due to the stairwell to the area."



SEA LIFE SCARBOROUGH

Address:

Scalby Mills Road
Scarborough,
YO12 6RP

Contact:

[How do I contact you with a guest enquiry? – SEA LIFE Scarborough](#) | [Official Website](#) | [Buy Tickets Online to Save](#)

Accessibility Information:

[Accessibility](#) | [SEA LIFE Scarborough Aquarium](#)

"Our centre is fully accessible for wheelchair users, however due to the age and design of the building, alternative routes will need to be taken."



WEYMOUTH SEA LIFE AND ADVENTURE PARK

Address:

Lodmoor Country Park,
Weymouth
DT4 7SX

Contact:

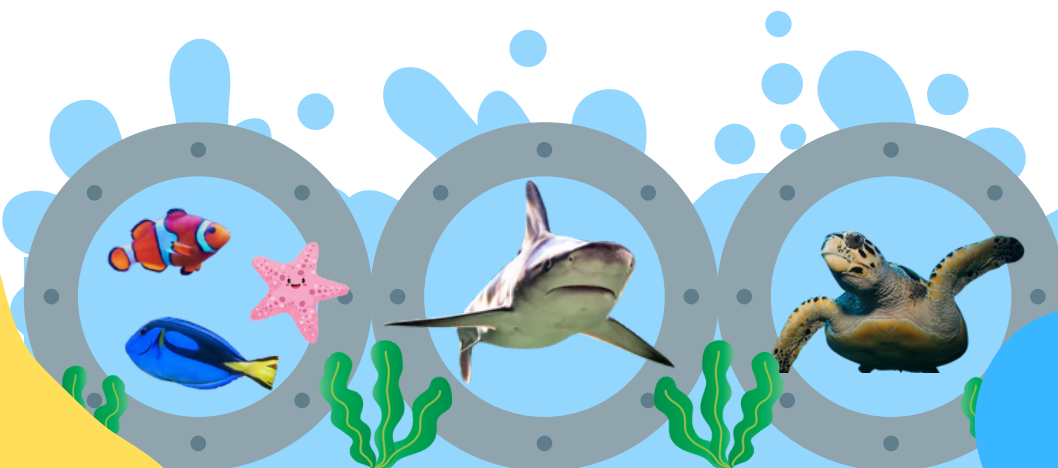
[How do I contact you with a guest enquiry? – Weymouth SEA LIFE Adventure Park - Official Website](#)

Accessibility Information:

[Accessibility | SEA LIFE Weymouth Aquarium](#)

[Sea Life Weymouth | AccessAble](#)

"SEA LIFE Weymouth is fully wheelchair accessible and mobility scooters are permitted."



LEGOLAND DISCOVERY CENTRE BIRMINGHAM

Address:

Arena, King Edwards Rd,
Birmingham B1 2AA

Contact:

[How do I contact you with a guest enquiry? – LEGOLAND®
Discovery Centre Birmingham](#)

Accessibility Information:

[Accessibility Guide | LEGOLAND® Discovery Centre Birmingham](#)

[LEGOLAND® Discovery Centre Birmingham | AccessAble](#)

"The centre has been designed with your needs in mind. We review our risk assessments and policies annually to ensure we remain as accessible as possible to all guests, including wheelchair access. Please note that for all of our rides, guests must be able to transfer to the ride vehicle with or without carer assistance. All of our rides also require guests to be able to sit upright unaided in order to ride."



LEGOLAND DISCOVERY CENTRE MANCHESTER

Address:

Trafford Palazzo,
The Trafford Centre,
M17 8AS

Contact:

[How do I contact you with a guest enquiry? – LEGOLAND®
Discovery Centre Manchester - the ultimate indoor LEGO®
Playground](#)

Accessibility Information:

[Accessibility | LEGOLAND® Discovery Centre Manchester](#)

[LEGOLAND Discovery Centre Manchester | AccessAble](#)

"We make every effort to include students with special educational or medical needs. We are happy to discuss your requirements at the time of booking. The attraction is wheelchair friendly."



MADAME TUSSAUDS BLACKPOOL

Address:

89 Promenade
Blackpool
FY1 5AA

Contact:

[Contact Us | Madame Tussauds Blackpool](#)

Accessibility Information:

[Facilities & Accessibility at Madame Tussauds Blackpool](#)

Wheelchair & Accessibility Booking-In Link:

[Top Blackpool Attraction | Madame Tussauds Blackpool](#)

"We have a new access corridor which allows access to Best of British, Festival Fields, Seaside (including the Mirror Maze) and Crime.

For safety reasons, we can only accept three wheelchair users in the building at any one time and it is strongly advised that you pre-book in advance. "



MADAME TUSSAUDS LONDON

Address:

Marylebone Road
NW15LR

Contact:

How can I contact you with a guest enquiry? – Madame Tussauds™ London: One of London's Best Tourist Attractions

Accessibility Information:

Accessibility_guide | Madame Tussauds™ London

Wheelchair & Accessibility Booking-In Link:

Top Days Out in London | Madame Tussauds™ London

"The attraction is set across 6 floors with multiple staircases varying in width and length between each floor of the attraction. As such, strict controls are placed on guest capacity within our building and we can therefore only welcome 3 wheelchair users into our building at any one time in order to ensure smooth and safe passage in case of an emergency."



BLACKPOOL TOWER CIRCUS

Address:

The Blackpool Tower, The Promenade
FY1 4BJ

Contact:

How do I contact you with a guest enquiry? – The Blackpool Tower
| The Official Site

Accessibility Information:

Accessibility at the Blackpool Tower

The Blackpool Tower | AccessAble

Tower Accessibility Pack

Wheelchair & Accessibility Booking-In Link:

Please contact the attraction directly to book a wheelchair space
Guestservices.theblackpooltower@merlinentertainments.biz

"There are limited wheelchair spaces within the arena due to the age and design of the building, but we'll do our best to help all our guests watch the show comfortably. Most of the seating is accessed via sets of steps, but there is disabled access on the ground floor."



BLACKPOOL TOWER EYE

Address:

The Blackpool Tower, The Promenade
FY1 4BJ

Contact:

How do I contact you with a guest enquiry? – The Blackpool Tower
| The Official Site

Accessibility Information:

Accessibility at the Blackpool Tower

Tower Accessibility Pack

Wheelchair & Accessibility Booking-In Link:

Please contact the attraction directly to book a wheelchair space
Guestservices.theblackpooltower@merlinentertainments.biz

"The Blackpool Tower Eye and 4D Cinema can accommodate all guests with a disability, with the exception of guests using mobility scooters. However, complimentary wheelchairs are available."



CADBURY WORLD

Address:

69 Linden Rd, Birmingham B30 1JR

Contact:

[Cadbury World: Contact Us](#)

Accessibility Information:

[Cadbury World: Accessibility](#)

Wheelchair & Accessibility Booking-In Link:

[Cadbury World: Accessibility](#) – Located Under Access for Wheelchair Users

"To ensure the safety and comfort of all of our guests, we can accommodate one guest who uses a wheelchair or mobility scooter per timeslot (every 10 minutes).

To avoid disappointment on arrival, please make sure to book a Wheelchair Slot for the same time as your desired entry time."



THE GRUFFALO & FRIENDS CLUBHOUSE

Address:

The Promenade, Blackpool
FY1 5AA

Contact:

Guestservices.thegruffaloclubhouse@merlinentertainments.biz

Message us on [Facebook](#).

Accessibility Information:

[Accessibility Guide | The Gruffalo & Friends Clubhouse](#)

[The Gruffalo and Friends Clubhouse | AccessAble](#)

Wheelchair & Accessibility Booking-In Link:

[Accessibility Guide | The Gruffalo & Friends Clubhouse](#)

"Some of our facilities and play structures have been designed to be accessible for our guests with reduced mobility requirements."



LAST MINUTE.COM

LONDON EYE

Address:

The London Eye is located on the South Bank of the river Thames, next to the London Eye Pier. The ticket office is located inside County Hall, which is the building directly next to the London Eye.

SE1 7PB

Contact:

[How can I contact you with a guest enquiry? – London Eye](#)

Accessibility Information:

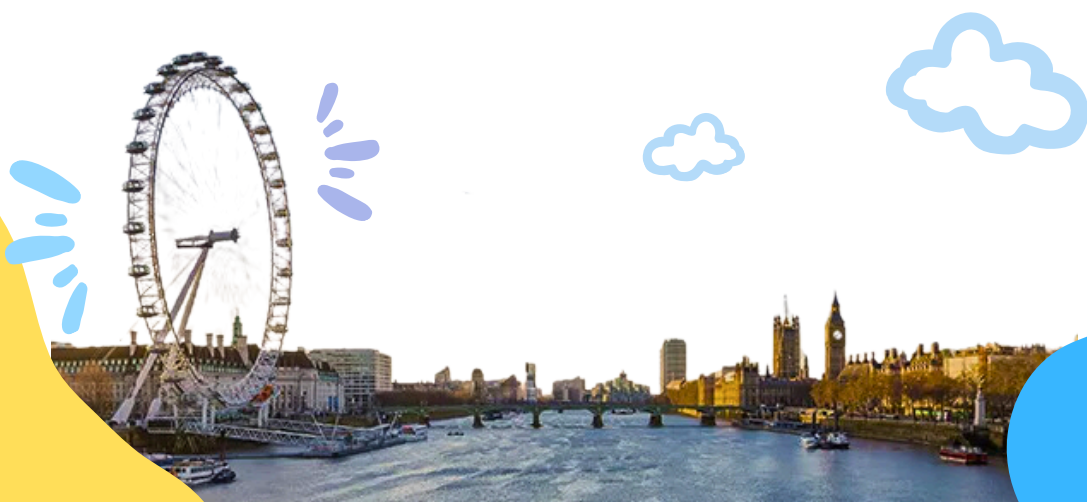
[London Eye Accessibility Guide | The London Eye](#)

[london-eye-widgit-guide.pdf](#)

Wheelchair & Accessibility Booking-In Link:

[London Eye Accessibility Guide | The London Eye](#)

"The London Eye is a wheelchair friendly attraction and offers full wheelchair accessibility, and we recommend booking an advance wheelchair time slot."



PETER RABBIT EXPLORE AND PLAY

Address:

91 Promenade, Blackpool,
FY1 5AA

Contact:

PeterRabbitBlackpool@merlinentertainments.biz

Message us on [Facebook](#).

Accessibility Information:

[Accessibility Guide](#) | [Peter Rabbit Explore and Play](#)

[Peter Rabbit™: Explore and Play](#) | [AccessAble](#)

"Peter Rabbit™: Explore and Play is located on the ground floor with no additional access levels. The majority of our facilities and entertainment are designed to be fully accessible to our guests with additional needs. "



SHREK'S ADVENTURE!

Address:

Riverside Building, County Hall
Westminster Bridge Road
SE1 7PB

Contact:

How do I contact you with a guest enquiry? – Shreks Adventure London

Accessibility Information:

Accessibility guide | Shrek's Adventure! London

Wheelchair & Accessibility Booking-In Link:

Accessibility guide | Shrek's Adventure! London

"We admit 1 wheelchair user per hour, at each quarter past the hour. We currently do not have wheelchairs available for hire. Wheelchairs must not be over the width of 27 inches wide and must be able to navigate tight angles and uneven flooring. Unfortunately, we are unable to admit mobility scooters."



WARWICK CASTLE

Address:

[Parking & Directions](#) | [Warwick Castle](#)

Warwick, Warwickshire CV34 6AH

Contact:

[Contact Us](#) | [Warwick Castle](#)

Accessibility Information:

[Accessibility](#) | [Warwick Castle](#)

Attractions within Warwick: [Accessibility](#) | [Warwick Castle](#)

[Warwick Castle Access Guides](#) | [AccessAble](#)

"Please note that our accessibility information applies to daytime guests and shows only. For details regarding accessibility during evening events, please refer to specific event information or contact us directly: accessibility@warwick-castle.com. "

